

## Sanderstead Library

Sanderstead Library is one of five libraries proposed either for closure or cost neutral operation to generate savings as part of Croydon's Renewal Plan.

### Pre-COVID overview 2019 - 2020:

- Service runs 34.5 hours per week
- Visits: 35,222 annually, (2.4% of overall visits)
- 16,409 books generate 46,091 issues (7.96% of overall issues)
- Digital offer: 6 PCs for adults and children, generating 1,945 IT sessions (takeup of 22.8% of the hours available to book)
- Activities: Regular rhymetimes and craft activities for children

**Rationale for Sanderstead Library proposals:** Croydon Council are committed to delivering a statutory library service, which is comprehensive and efficient and operates within the reduced resources available. We have considered the footfall, book issues, digital access, location and building repairs, across all the libraries, and with these factors in mind, we are proposing that Sanderstead Library is either closed or operated on a cost neutral basis.

**Demand for services:** over the last five years, Sanderstead Library has received 2.4% of all visits to Croydon libraries, and residents borrowed 7.96% of all books issued. Residents used 22.8% of the available computer sessions. Over the last 5 years, visits have decreased by 5% and book issues have decreased by 15%.

**Running Costs:** there are significant revenue and building costs for Sanderstead Library which must be weighed against the demand for services. We would consider a cost neutral alternative to closing, with no annual revenue costs to the Council.

Please see below the indicative costs:

| Sanderstead Library                                      | Indicative Annual costs |
|--|-------------------------|
| Annual Income (printing, fines, selling food waste bags) | (£2,000)                |
| Annual Expenditure (excluding costs for books or staff*) | £6,865                  |
| Indicative Annual General Utility Costs                  | £38,000                 |
| <b>Library Service Revenue Total:</b>                    | <b>£42,865</b>          |

\*Please note this does not include staffing costs which are approximately £60,000 per annum

## CROYDON LIBRARIES OVERVIEW 2019 - 2020

### 13 Libraries provide:

- 566.5 hours per week
- 62,000 Active Users
- 350,000+ Books
- 6 million books by reservation
- 1,465,843 Visits per annum
- 644,111 Book Issues per annum
- 163,006 IT Sessions per annum
- 200+ Users Home Library Service

### Virtual library offer:

2020 saw a huge increase in usage of our digital library services and online activities. 1800 new online members during lockdown.

- 41,000 ebook/eAudiobooks,
- 700 magazines, 1,000+newspapers
- Online resources including homework help, courses, online reference
- Regular online rhymetimes, storytimes, and events for all ages

### Investment in library service 2019-2020

- Croydon joined The Libraries Consortium in November 2019, providing Croydon residents with reservations access to over 6 million books delivered to their local library.
- In December 2019 new computers, printers and full fibre broadband were installed in all libraries as part of Libraries Transformation programme.

Please see below an overview of building costs based on actual costs and recent building condition survey. If you would like further information about these costs, contact us on [librariesconsultation@croydon.gov.uk](mailto:librariesconsultation@croydon.gov.uk)

| Sanderstead Library  | Actual Building costs |
|--|-----------------------|
| Reactive Repairs January 2018 – June 2020 (140 Callouts)   | £16,091               |
| Planned Preventative Maintenance January 2018 – June 2020  | £739                  |
| <b>Library Building Costs Total:</b>   | <b>£16,830</b>        |
| <b>Building Condition Survey Priority 1 &amp; 2 critical repairs*</b> (does not include refurbishment costs) | <b>£127,245</b>       |

*\*Priority 1&2 is defined as Essential work required within 2 years that will prevent immediate closure of premises and/or address an immediate high risk to the health and safety of occupants and/or remedy a serious breach of legislation. Sanderstead Details from Building Condition Survey:*

- There are significant damp and water ingress issues
- There is no internal method of accessing the roof space areas, which compromises routine maintenance
- Disability accessibility provisions are generally poor and need further review and improvement.
- There is no accessible toilet within the library – due to the levels and limitations of the building a feasibility study is recommended (no costs included)

#### Alternative local library provision considered:

- **Nearest Libraries:** Sanderstead Library is 1.3 miles from Selsdon Library
- **Access to PCs and books:** PCs would be made available from nearby libraries; Home Library Service made available to vulnerable residents who cannot travel to Coulsdon Library
- **Digital Library Online 24/7:** thousands of free eBooks, eAudiobooks, magazines and newspapers available

#### Have your say on these proposals:

- **Fill out the survey online** at [www.croydon.gov.uk/library-consultation](http://www.croydon.gov.uk/library-consultation)
- **Email us at:** [librariesconsultation@croydon.gov.uk](mailto:librariesconsultation@croydon.gov.uk)
- **Telephone:** 020 7884 5159 to request paper questionnaire or arrange feedback interview over the phone
- **Write to us at:** LIBRARY CONSULTATION Croydon Central Library, Katharine Street, Croydon CR9 1ET
- **Follow us:** Facebook: Croydon Libraries Twitter: @Croydonlibs

The feedback you provide as part of this consultation, together with a full equalities assessment, will form part of the options proposal on the future of library provision, expected April 2021. Once published, you will have an opportunity to comment on the options proposal, and your feedback and comments will be included when the proposal goes to Cabinet for a final decision in Summer 2021.

#### Public Consultation Timetable:

|   |                           |
|---|---------------------------|
| Initial consultation on proposals begins  | 14 January 2021           |
| Initial consultation ends (survey closes) | 7 March 2021              |
| Consultation outcome & options report     | April 2021                |
| Consultation finishes                     | May 2021                  |
| Final Report                              | June 2021                 |
| Final Decision                            | Summer 2021               |
| Implementation                            | September 2021 (expected) |